

Milestone XProtect®  
Video Management Software

**PREVENT.  
PROTECT.  
PROVE.**

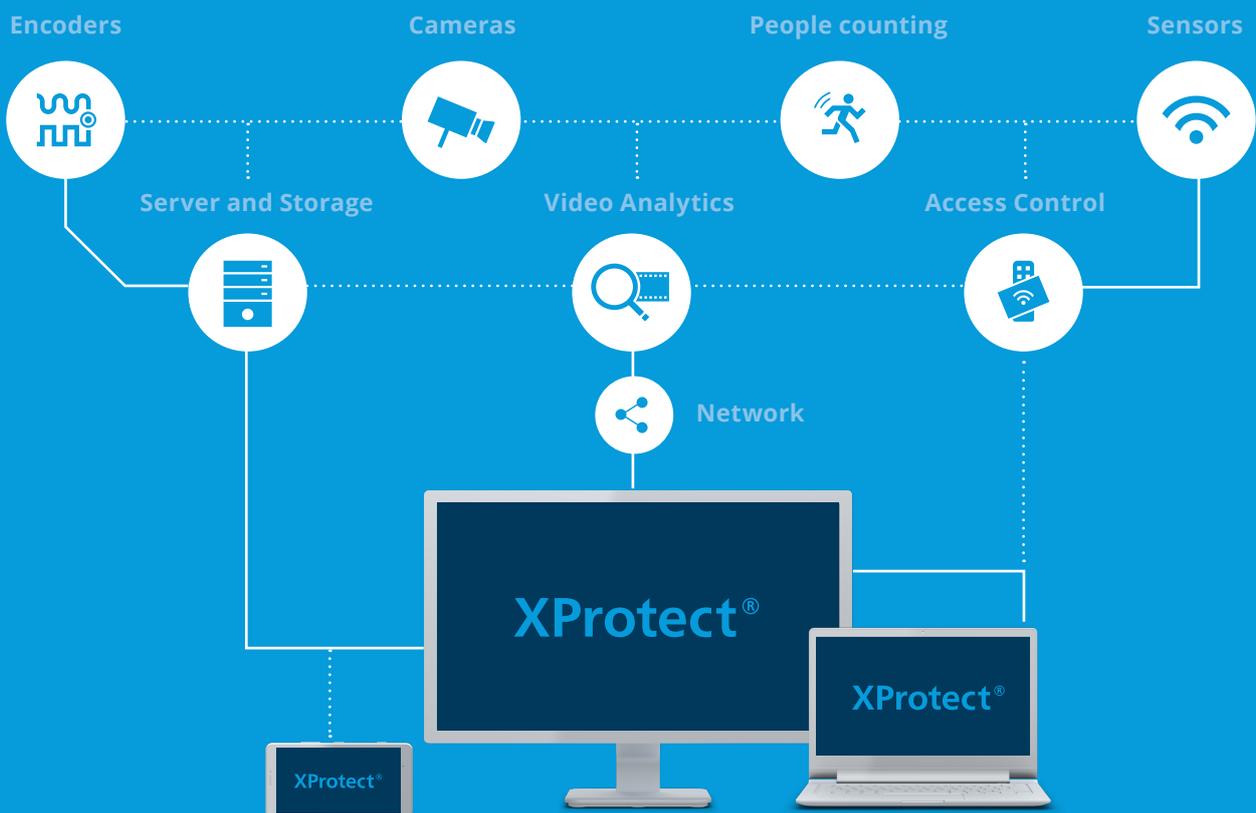
MAKE THE  
WORLD SEE



# THIS IS XPROTECT

XProtect video management software brings all the puzzle pieces of a video surveillance installation together in a perfect combination to create a solution that keeps people and property safe today – and tomorrow.

XProtect's open platform architecture has fostered an ever-expanding community of camera manufacturers, application providers and software developers, all working to create integrations and extensions to XProtect. Building your video installation on XProtect gives you the opportunity to leverage this community and its thousands of integrated solutions, so you can add additional value and capabilities to your system.



# WHY XPROTECT IS THE RIGHT CHOICE

When we developed Milestone XProtect in 1998, the video surveillance industry was vastly different than today. CCTV and analog equipment ruled the market, and black and white footage were the norms for most video surveillance operations.

Fast forward to today and video surveillance systems are capable of so much more. From crystal-clear HD footage to body-worn cameras and advanced video analytics, to facial recognition, access control and IoT devices, building your video solution requires a solid foundation - it requires XProtect.



**+8,500 devices supported**



**+500,000 installations worldwide**



**Three annual product updates**

## The safe and reliable choice

When you invest in a video surveillance system, you invest in much more than hardware and software. You invest in safety for your home, business, people and assets, so you can protect what matters the most.

Choosing XProtect as your foundation means choosing a solution developed by innovative surveillance experts who work to solve your challenges. With 20+ years on the market, XProtect has proven to be the right answer for more than 500,000 customers worldwide – from flower shops to universities, stadiums and cities.

## Our software. Your solution

We understand that there's no one-size-fits-all when it comes to video surveillance, and we know that every operation is different. That's why we took an open platform approach when we designed XProtect.

With our open platform architecture, you can build on XProtect's strong foundation to create a unique solution that matches your operation.

## 24/7 peace of mind

Airports, casinos, prisons and other 24-hour operations depend on constant, reliable surveillance all day, every day. For you (and us!) that's a huge responsibility.

We take that responsibility seriously. That's why XProtect is built by video surveillance experts who know what it takes to deliver a strong, high-performing and reliable system.

## Software built for today – and tomorrow

Video surveillance comes in all shapes and sizes, from a few local cameras to thousands spread across the globe. Regardless of the initial set-up, we know that at some point you will need to adjust or expand it. That's why XProtect is scalable.

## Advanced system. Simple use

Let's be realistic. Sometimes bad things happen – and when they do, you need a complete picture to react immediately. That's why XProtect is designed with both simplicity and sophistication in mind, giving operators the ability to be in absolute control of any situation, instantly. Whether you're a daily user or an occasional viewer, XProtect is designed to be simple to learn and easy to use without compromising on advanced capabilities.

## Security you can count on

XProtect comes standard with an array of security mechanisms that keep your system and its data protected against internal and external threats.

# A COMBINATION FOR EVERY BUSINESS

XProtect comes in 5 variants, each designed to match different segments and needs.

FREE

**XProtect®**  
Essential+

Supporting up to 8 cameras and ideal for small businesses

**XProtect®**  
Express+

Supporting up to 48 cameras and designed for smaller single-site installations with basic security needs

**XProtect®**  
Professional+

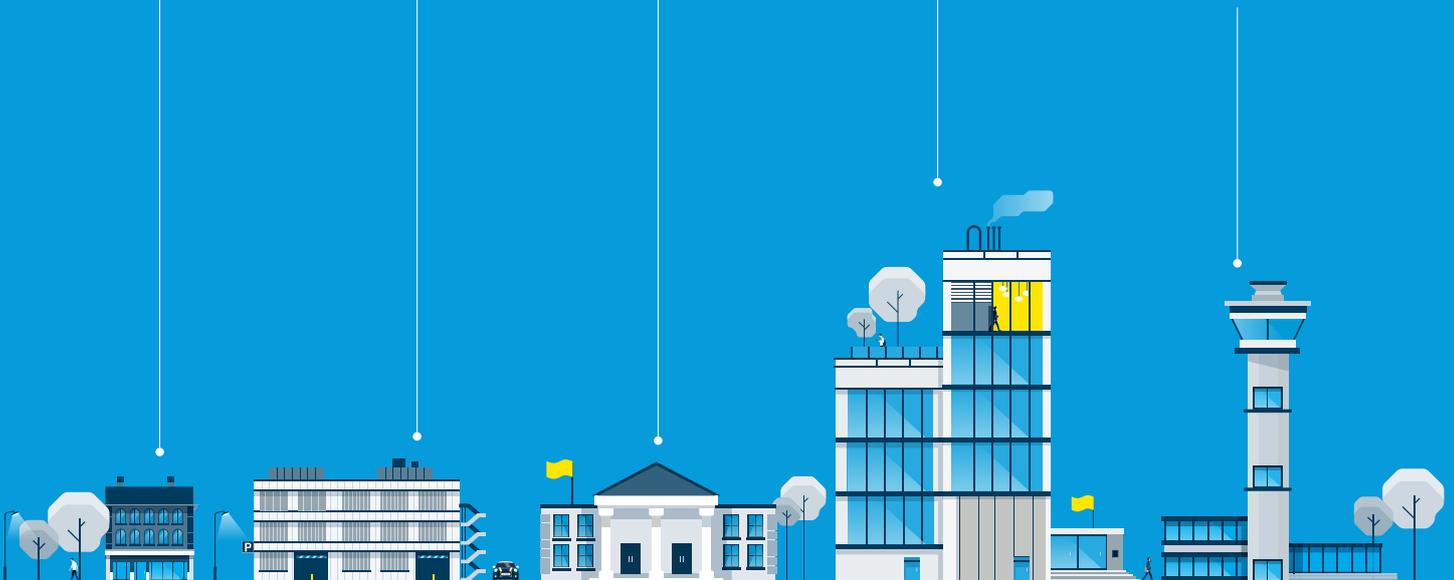
Supporting an unrestricted number of cameras and servers. Optimized for multi-site companies needing to quickly identify and respond to incidents

**XProtect®**  
Expert

Supporting unrestricted cameras and for large-scale installations that require end-to-end protection of video integrity

**XProtect®**  
Corporate

Supporting unrestricted cameras and for high-security and mission-critical installations that demand supreme situational awareness of any event and uninterrupted access to live and recorded video



# ALWAYS KNOW WHAT'S HAPPENING

Whether you are at home, at work or on the go, you are in control with three flexible ways to access XProtect.



## XProtect Mobile

View and export live and recorded video directly from your phone

Send live video from your phone directly to the XProtect VMS

## XProtect Web Client

Intuitive, web-based interface that works with all common browsers and operating systems

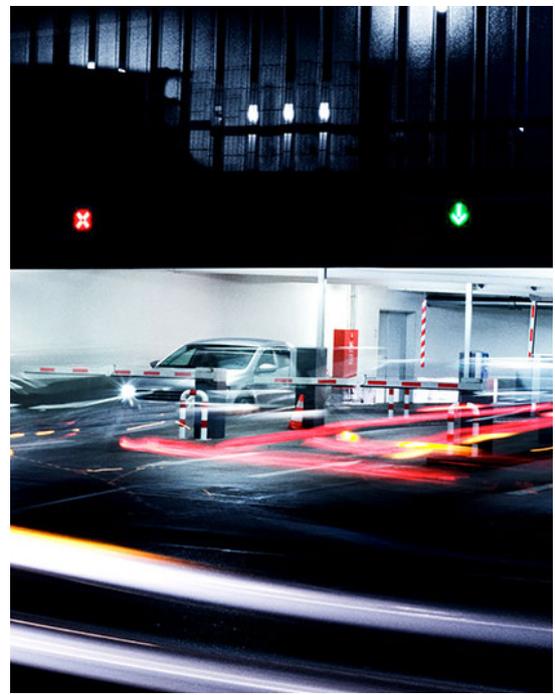
Perfect for occasional users and for coordinating after-hours response to incidents

## XProtect Smart Client

Powerful, task-based interface to manage daily operations

Get unparalleled situational awareness with interactive maps

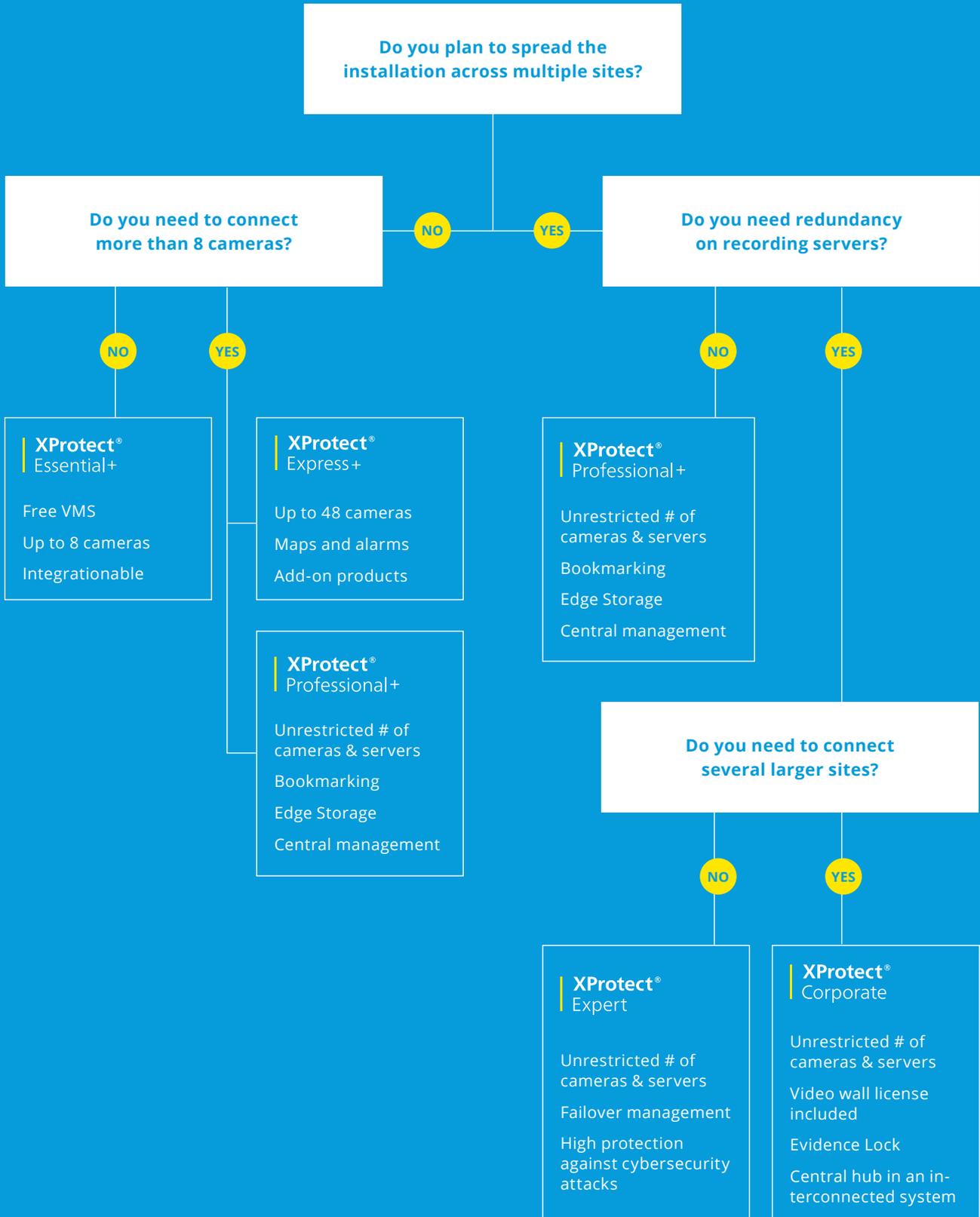
Manage integrated applications (ie. access control and license plate recognition) directly from the Smart Client



Need help selecting  
the right XProtect? 

Try XProtect for free at [milestonesys.com](https://www.milestonesys.com)





# XProtect VMS Key features

	XProtect® Essential+	XProtect® Express+	XProtect® Professional+	XProtect® Expert	XProtect® Corporate
<b>System</b>					
Type of deployment	Single server	Single server	Centrally managed, multi-server	Centrally managed, multi-server	Centrally managed, multi-server
Licensing	Free	Perpetual	Perpetual	Perpetual	Perpetual
Number of cameras per recording server	8	48	Unrestricted	Unrestricted	Unrestricted
Number of recording servers per system	1	1	Unrestricted	Unrestricted	Unrestricted
Flexible rule engine	✓	✓	✓	✓	✓
<b>Performance and Scalability</b>					
Centralized management	✓	✓	✓	✓	✓
Microsoft Active Directory	✓	✓	✓	✓	✓
Pre-recording buffer in RAM	✓	✓	✓	✓	✓
Hardware accelerated video decoding (Quick Sync)	✓	✓	✓	✓	✓
Edge Storage	-	-	✓	✓	✓
Scalable Video Quality Recording™	-	-	✓	✓	✓
Hardware accelerated video decoding (NVIDIA)	-	-	-	✓	✓
System Monitor	-	-	-	✓	✓
<b>Integration</b>					
Third-party application integration	✓	✓	✓	✓	✓
XProtect Screen Recorder	✓	✓	✓	✓	✓
Metadata	✓	✓	✓	✓	✓
XProtect Add ons	-	✓	✓	✓	✓
XProtect Smart Wall	-	-	-	Option	Included
<b>Interoperability</b>					
Milestone Interconnect™	-	Remote site	Remote site	Remote site	Central/Remote site
Milestone Federated Architecture™	-	-	-	Remote site	Central/Remote site

	XProtect® Essential+	XProtect® Express+	XProtect® Professional+	XProtect® Expert	XProtect® Corporate
<b>Cybersecurity and user rights</b>					
Kerberos authentication	✓	✓	✓	✓	✓
Communication encryption (Recording, Management and Mobile Server)	✓	✓	✓	✓	✓
Restrict user access by client type	✓	✓	✓	✓	✓
Dual authorization	-	✓	✓	✓	✓
Media database encryption and digital signing	-	-	-	✓	✓
Tiered management rights	-	-	-	-	✓
Two-step verification	-	-	-	-	✓
<b>Monitoring and investigation</b>					
Map function	✓	✓	✓	✓	✓
Centralized Search	✓	✓	✓	✓	✓
Privacy masking	-	✓	✓	✓	✓
Push notification	-	✓	✓	✓	✓
Alarm Manager	-	✓	✓	✓	✓
Customer Dashboard	-	✓	✓	✓	✓
Manual bookmarking	-	-	✓	✓	✓
Rule based bookmarking	-	-	-	✓	✓
Smart Map	-	-	-	✓	✓
Evidence Lock	-	-	-	-	✓
<b>Failover and Redundancy</b>					
Failover event server	✓	✓	✓	✓	✓
Management failover server	✓	✓	✓	✓	✓
Hot- & cold-failover recording server	-	-	-	✓	✓



# PEACE OF MIND STARTS HERE

Milestone Care™ is a complete service and support program that takes care of your product throughout its lifetime.

Designed to give you peace of mind, the Care program includes three packages. Whether you need frequent software updates, 24/7 access to Milestone Support or critical incident resolution, there is a package to suit your needs.

It is our commitment to you and your business to make sure you can take full advantage of your product and get the most out of your investment.



## Milestone Care™ Plus

When you want to protect your investment

Care Plus is designed to ensure you are ready for the future. Whether the future brings new technological innovations or responses to security challenges, this package helps keep your system up to date and ready to react quickly to changes and opportunities and includes:

- Instant access to product updates three times annually
- Reseller access to Milestone Customer Dashboard to ensure system health and stability
- 100% trade-in credit when upgrading so you can seamlessly grow your installation over time
- Exclusive online features like push notifications and Smart Connect

+ Expand Care Plus with



## Milestone Care™ Premium

When you need 24/7 direct technical support

- Direct 24/7 access to a global team of Milestone technical support engineers
- A service-level agreement with committed response time
- Prioritized support to promptly address critical system issues
- Localized support in select markets based on availability

+ Expand Care Plus with



## Milestone Care™ Elite

When you need a dedicated Milestone Technical Account

- Customized service-level agreement defining the exact level of support your business requires
- Direct and prioritized access to Milestone Technical Support 24/7 with committed resolution objectives
- A dedicated Milestone Technical Account Manager with extensive knowledge of your installation

**Try our software  
for free!**

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Experience the benefits of the XProtect<sup>®</sup>  
VMS with a 30-day free trial

**Visit [milestonesys.com](https://milestonesys.com)**